



## Our Mission

It is the goal of Silverdale Water District to provide the highest quality water at the lowest reasonable price, assuring reliability of source, storage and distribution. The district is constantly planning for present and future preservation of its most precious resource, through prudent financial and personnel management and long term regional planning.

## Commissioner's Corner

This is hard topic to discuss, but in the present economic conditions we and our families are feeling the pinch on our dollars and there seems to be less to go around for the necessities and much less for the luxuries we would all like to have. Your water district, like you, our customers, in an attempt to keep rates as low as possible, must do more with less. We are a local government that has no taxing power, and we live within the budget that we set at the end of the preceding year and there is not much room for errors. However, because of our efficiency with which our district is run, we have always been in top place in competition for capital improvement grants.

We are obligated to work with you, our neighbors, and we understand that these are unusual times. In Kitsap County we are in a period of high home foreclosures and utility bills just seem to fall through the cracks. If you are having difficulty paying your water bill when due, please communicate with us to explain your circumstances so that we can work together and find a solution that fits your budget.

Unless you contact us about your inability to pay your water bill when due, as with most utilities, the system goes on automatic, meaning a notice is sent followed by a door hanger, followed by turnoff. Please contact us prior to turnoff and explain your circumstances and we will work with you. Remember, we are local government, we are your water district, not a for profit company.

We always strive to give you the best water in the state and our customer service personnel are there to serve you. We're very proud of Silverdale Water District and all of our employees who give their best to make it possible.

Serving Silverdale,  
Dave Cook



## Silverdale Water District Calendar

Commissioner meetings are held on the first Thursday of the month starting at 9:00 AM at the district office. The dates and topics are as follows:

- |                     |                     |
|---------------------|---------------------|
| <b>4.2.2009</b>     | General Business    |
| <b>5.2-5.9.2009</b> | Drinking Water Week |
| <b>5.5.2009</b>     | Water Festival      |
| <b>5.7.2009</b>     | General Business    |
| <b>6.6.2009</b>     | Kids Day            |

## Water Festival

The Water Festival is an all day event jointly hosted for over 1000 4th grade students, by many of the environmental public outreach groups in Kitsap County. It is a day focused on celebrating and learning all about water. Students attend classroom presentations and have free time to see exhibits.

## Kids Day – June 6th, 2009

Looking for a great day of fun with your kids? Come test your water fact knowledge at our bean bag toss, put on by WaterPAK. For more information please go to <http://www.ckfr.org/Kids.aspx>

## Silverdale 2009 Water Main Flushing

As part of our drinking water quality program, Silverdale Water District will begin flushing water mains on April 6th and conclude on May 22nd. Water main flushing is required to remove naturally-occurring sediments from water lines and improve drinking water quality. Flushing is conducted as efficiently as possible, and although it appears large quantities of water are used, it is a small percentage of total usage.

Starting April 6th through April 30th from 9:00 am to 4:30 pm we will be flushing residential areas. Beginning May 4th through May 22nd the commercial areas will be flushed at night from 11:00 pm to 7:00 am. Road signs will be set up in flushing areas the day prior to flushing.

While the operation is in progress within your neighborhood, you may experience discolored water, with a temporary loss of pressure and/or flow. We recommend you do not use hot water and minimize use of cold water during your neighborhood's flushing cycle. When pressure and flow have returned to normal, we advise you open an outside tap and flush individual services lines for one or two minutes. This cleans any remaining sedimentation.

**If you have any questions please call Silverdale Water District at (360) 447-3500.**

## Contact Information



Phone: 360-447-3500

Fax: 360-447-3590

Web: [www.swd16.org](http://www.swd16.org)

For After Hours Emergencies: Dial 911

### Mailing Address

5300 NW Newberry Hill Road, Suite #100  
Silverdale, WA 98383



## WaterPAK Update

The Water Purveyors Association of Kitsap or WaterPAK is a local organization of water utilities that coordinates efforts and communication in order to improve efficiency. A range of projects are undertaken from public outreach events to coordinating with the county, WaterPAK works together to improve our services to you, our customers.

In the past year the WaterPAK Public Outreach and Conservation task forces have participated in a number of events. These include Kids Day, The Great Peninsula Futures Festival, The Kitsap County Fair, and the Kitsap County Home and Garden Show. These events are held on an annual basis so if you are attending please stop by and see what kind of goodies and information we are sharing with Kitsap County residents.

WaterPAK is also coordinating with the Kitsap County Fire Marshals office about upcoming code changes that effect new homes. It is important that we work together so that your services remain first rate and your costs low.

On an annual basis WaterPAK meets with Kitsap County Health Department, Washington State Department of Ecology, and Washington State Department of Health. These meetings keep the lines of communication open between government agencies to seamlessly improve our service to you. If you have further questions about what WaterPAK does please contact Silverdale Water District at 360-447-3500.

## Capital Projects

Annually, Silverdale Water District focuses on system improvements based on need and coordination with other utilities. The projects listed below are scheduled for 2009.

- Central Valley Road Main Extension
- KPUD/SWD Willamette Meridian Main Extension
- Waaga Way Main Extension
- KPUD/SWD Pressure Reducing Valve Installations
- Windsong Pump Station Upgrade

## → Act of Kindness

Seldom do people want recognition for anonymous acts of kindness. Recently such an act has moved Silverdale Water to applaud a customer's unsolicited compassion in helping a fellow community member. This customer came in to carry out the everyday task of paying her water bill, yet not only did she leave her payment, she also applied a generous gift to another account. Her instant response to hearing of another's hardship moved us to share the story. It is so rare that you hear what everyday people do to help one another.