



## Our Community • Our Water • Our Future

5300 NW Newberry Hill Rd Ste 100 Silverdale, WA 98383 (360) 447-3500 [www.swd16.org](http://www.swd16.org) [info@swd16.org](mailto:info@swd16.org)

Welcome to Silverdale Water District! We have been providing water to our community since 1929, and it is our pleasure to serve you. If you have not already done so, please contact our District office at (360) 447-3500 or e-mail us at [info@swd16.org](mailto:info@swd16.org) to verify your billing information at your earliest convenience.

The billing schedule is bi-monthly. There is a one-time \$25 bookkeeping fee for new accounts that will be reflected on your first bill. (See Below) Your meter will be read prior to each billing cycle by one of our service technicians.

We offer several payment options to our customers including:

- Online payments
  - Automatic payments (sign up for an account online)
  - Mailing in payments to our remittance address
  - Walk-ins during business hours
  - A night depository is located outside our front doors.
- Silverdale Water District will not be responsible for cash in the night drop.

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**Remittance Address:**  
Silverdale Water District  
PO Box 3751  
Seattle, WA 98124-3751

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Are you renting out your property? If so, a property manager/tenant agreement form is available on our website at [www.swd16.org](http://www.swd16.org) if you would like to have the billing sent to another party.

The office hours are Monday through Friday, 8:00 AM to 4:30 PM. If you have a water emergency after hours, please call 911 and they will dispatch one of our technicians to assist you. If you have any questions in regards to your water bill or water needs, please call our District office and our customer service staff will be happy to assist you.

Sincerely,

Silverdale Water District

Billing dates are the last day of:

January	-	for December and January water usage.
March	-	for February and March water usage.
May	-	for April and May water usage.
July	-	for June and July water usage.
September	-	for August and September water usage.
November	-	for October and November water usage.