



Our Community • Our Water • Our Future

5300 NW Newberry Hill Rd Ste 100 Silverdale, WA 98383 (360) 447-3500 www.swd16.org info@swd16.org

Welcome to Silverdale Water District! We have been providing water to our community since 1929, and it is our pleasure to serve you. If you have not already done so, please contact our District office at (360) 447-3500 or e-mail us at info@swd16.org to verify your billing information at your earliest convenience.

We offer several payment options to our customers including:

- Online payments
- Automatic payments (sign up for an account online)
- Mailing in payments to our remittance address
- Walk-ins during business hours
- A night depository outside our front doors

Remittance Address:
Silverdale Water District
PO Box 3751
Seattle, WA 98124-3751

We accept cash, check, money order, Visa, and MasterCard.

Our billing schedule is bi-monthly. There is a one-time \$25.00 bookkeeping fee for new accounts that will be reflected on your first bill. Your meter will be read prior to each billing cycle by one of our service technicians.

Are you renting out your property? If so, a property manager/tenant agreement form is available on our website at www.swd16.org if you would like to have the billing sent to another party.

Our office hours are Monday through Friday, 8:00 AM to 4:30 PM. If you have a water emergency after hours, please call 911 and they will dispatch one of our technicians to assist you. If you have any questions in regards to your water bill or water needs, please call our District office and our administrative staff will be happy to assist you.

Sincerely,

Silverdale Water District